



**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

10-07-2023

NOTICE

SUB: Grievance and Redressal Cell

The first meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2023-24 will be held on 15th July 2023 at 4:00 p.m.. Members are requested to attend on time.

AGENDA

- To discuss the Grievances received by the council members
- Any other matter

Dr. Bhavna Dave
Teacher in-charge
Grievance and Redressal Cell

Dr. (Ms.) Sally Enos
PRINCIPAL
MAHATMA EDUCATION SOCIETY'S
Pillai College of Education & Research
Dr Pillai Teacher Training & Research Centre
Plot No. 1, Sector-8, Khanda Colony,
New Panvel-410 206

Minutes of the meeting of Grievance Redressal Cell 2023-2024

The first meeting of the Grievance Redressal Cell was held on 15th July 2023.

The following members participated in the meeting:

Teachers in-charge	Dr. Bhavna Dave
	Dr. Geeta Thakur
	Dr. Jiji Sahaya
General Secretary (B.Ed.)	Ms. Seemran Sahaani
Student Council Members	Ms. Ruchita Kadu
	Ms. Umaima Dhature
	Ms. Priya Menon

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

The General Secretary brought to notice the various complaints of students she had received personally. She spoke about Students' complaints regarding the dissatisfaction of conducting the thinking and reasoning activity and how the council had to convince the students to participate wholeheartedly.

The council members also spoke about the grievances they had with their club members for not co-operating in the smooth functioning of activities. For eg. the failure of the Global Citizenship Club activity of learning greetings due to more importance given to the thinking and reasoning club activity.

Dr. Bhavna Dave spoke about convincing the students to write and put their grievances in the grievance box so that redressal could be sought on those issues from the Principal. This would grant solutions to the problem faced by students.

Dr. Jiji Sahaya spoke to Priya Menon incharge of the thinking and reasoning activity and how the assembly needs to be conducted. She said that some time needs to be allotted for the prayer and then for the activity. She said that the activity would be posted on the official group so that the ones who are absent could also solve the activity.

The meeting concluded with a vote of thanks by the General Secretary Ms. Seemran Sahani.


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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

13-12-2023

NOTICE

SUB: Grievance Redressal Cell

The second meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2023-24 will be held on 18th December 2023 at 4:00 p.m. Members are requested to attend on time.

AGENDA

- To read and confirm the minutes of the previous meeting
- To discuss the upcoming activities
- Any other matter

Dr. Bhavna Dave
Teacher in-charge
Grievance Redressal Cell

Dr. (Ms.) Sully Enos
PRINCIPAL
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Minutes of the meeting of Grievance Redressal Cell 2023-2024

The second meeting of the Grievance Redressal Cell was held on 18th December 2023.

The following members participated in the meeting:

Teachers in-charge	Dr. Bhavna Dave
	Dr. Geeta Thakur
	Dr. Jiji Sahaya
General Secretary (S.Y. B.Ed.)	Ms. Seemran Sahaani
General Secretary (F.Y. B.Ed.)	Ms. Jisha Parekkadan
Student Council Members	Ms. Ruchita Kadu
	Ms. Umaima Dhature
	Ms. Maliya Hanfi
	Mr. Alan D'silva

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- Orientation to grievance redressal system will be conducted and all students must be encouraged to attend the orientation. The categories of grievances will be Academic and Non-academic.
- Students will be given information regarding the link for submitting grievances and the location of suggestion box for submitting their suggestions/ grievances/ opinions will be shared.
- The mechanism of grievance redressal will be explained and the members of the cell will be introduced.
- The institution will organize a session by our counsellor Ms. Yvette Lee. She will address the students and share her number and email address.
- The students will be informed of the appropriate channels of communication and provision for personal guidance and counselling sessions.
- The meeting concluded with a vote of thanks by the General Secretary Ms. Seemran Sahani.


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**MES' PILLAI COLLEGE OF EDUCATION AND RESEARCH,
NEW PANVEL**

1-4-2024

NOTICE

Sub: Grievance Redressal Cell

The meeting of the Grievance Redressal Cell of MES' Pillai College of Education and Research, New Panvel for the academic year 2023-24 will be held on 6th April 2024 at 4:00 p.m. Members are requested to attend on time.

AGENDA

- To read and confirm the minutes of the previous meeting
- To discuss the academic related issues if any.
- Any other matter

Dr. Bhavna Dave
Teacher in-charge
Grievance Redressal Cell

Dr. (Mrs.) Sully Enos
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Minutes of the meeting of Grievance Redressal Cell 2023-2024

The meeting of the Grievance Redressal Cell was held on 6th April 2024.

The following members participated in the meeting:

Teachers in-charge	Dr. Bhavna Dave
	Dr. Geeta Thakur
	Dr. Jiji Sahaya
General Secretary (S.Y. B.Ed.)	Ms. Seemran Sahaani
General Secretary (F.Y. B.Ed.)	Ms. Jisha Parekkadan
Student Council Members	Ms. Ruchita Kadu
	Ms. Umaima Dhature
	Ms. Maliya Hanfi
	Mr. Alan D'silva

Dr. Bhavna Dave, the teacher in-charge of the Grievance Redressal Cell welcomed all the members. The following points were discussed:

- Ms. Jisha & Ms. Seemran requested to upload revision lectures and notes for the upcoming Semester exams.
- Dr. Geeta Thakur urged the council to encourage the students to renew or return books promptly, maintaining the functionality of the school's library as well as enable all students to have access to the books.
- The meeting concluded with a vote of thanks by the council member Ms. Seemran Sahaani.


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